



# Information Systems

Army Day, 29 January 2004  
PHMA PDS XVI, Denver



# Agenda

- Army Housing OneStop
- Web-based Management Systems
  - FY07 Army mandate to “webify”
  - AFH pilot project at Fort Hood
  - UPH pilot project at Fort Lee
- AKO & Army Housing Staff Community



# Army Housing OneStop (AHOS)

- Completed on time and within budget
- Outstanding support from housing office POCs
- Very positive response from customers
- Need more floor plans and photos
- Navy Housing OneStop will complement

# ARMY HOUSING



*Your one-stop source for Army Housing information—worldwide.*



## **Tooele Army Depot**

Officer Circle Housing Area, 4 Bedroom Single Unit (04-05, W4-W5)

## **Select a Location**

Army Installations A-Z  
Lookup by Location

## **Select a Topic**

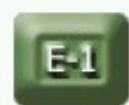
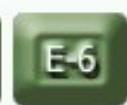

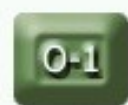
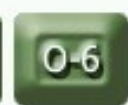
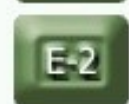
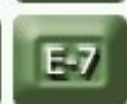

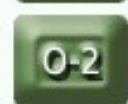
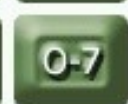
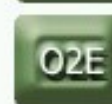
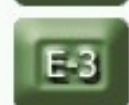
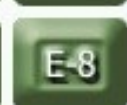
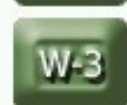
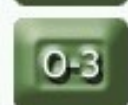
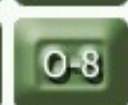
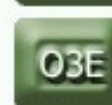
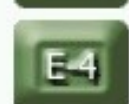
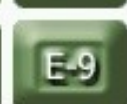
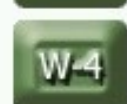
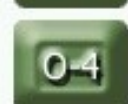
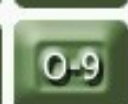

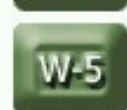
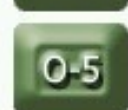

Waiting Lists  
Floor Plans  
Photos  
BAH / OHA  
FAQs  
Housing Offices  
Housing Programs  
Personal Property  
Relocation Assistance  
Leadership  
Helpful Links  
Contact Us

**Fort Carson**



## Basic Allowance for Housing (BAH)

**For local rates (zip code 80913), select your pay grade below:**

- [Overview](#)
- [Levels & Increases](#)
- [Different Types of BAH](#)

- [Frequently Asked Questions](#)
- [Rates for the Other Army Installations](#)
- [Worldwide Rates \(Lookup by Zip Code\)](#)



[Main Menu](#)



[Waiting List](#)



[Floor Plans](#)



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[Maps](#)



[FAQs](#)



# Per Diem, Travel and Transportation Allowance Committee

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[Rates & Allowances](#)
[Travel Regulations](#)
[Lodging & Dining](#)
[Directory](#)
[FAQs](#)
[Questions](#)
[Other Sites](#)

## BAH RATE QUERY

UPDATED: 09 JAN 2004

YEAR:

2004 ▾

ZIP CODE:

Enter duty station's zip  
code only.

RANK:

E-1 ▾  
E-9 ▲  
W-1  
W-2  
W-3  
W-4  
W-5  
O1E  
O2E  
O3E  
O-1  
O-2 ▾

**SUBMIT**

NOTES:

BAH II for [99](#), [00](#), [01](#), [02](#), [03](#) & [04](#) | [List of all locations](#) | [ASCII Data files](#) | [FAQs](#)

[Home](#)

## ZIP Code Lookup

**It's a snap to find a ZIP Code and more.**

Do you need a ZIP + 4 Code(s) for a city? Or all cities in a ZIP Code? Select your task from the menu bar below.

► **What are you looking for?**

**Please fill in the following information:** (\* Required fields)

\* City   
\* State

**Submit >**

**ZIP Code FAQ's** [Go >](#)



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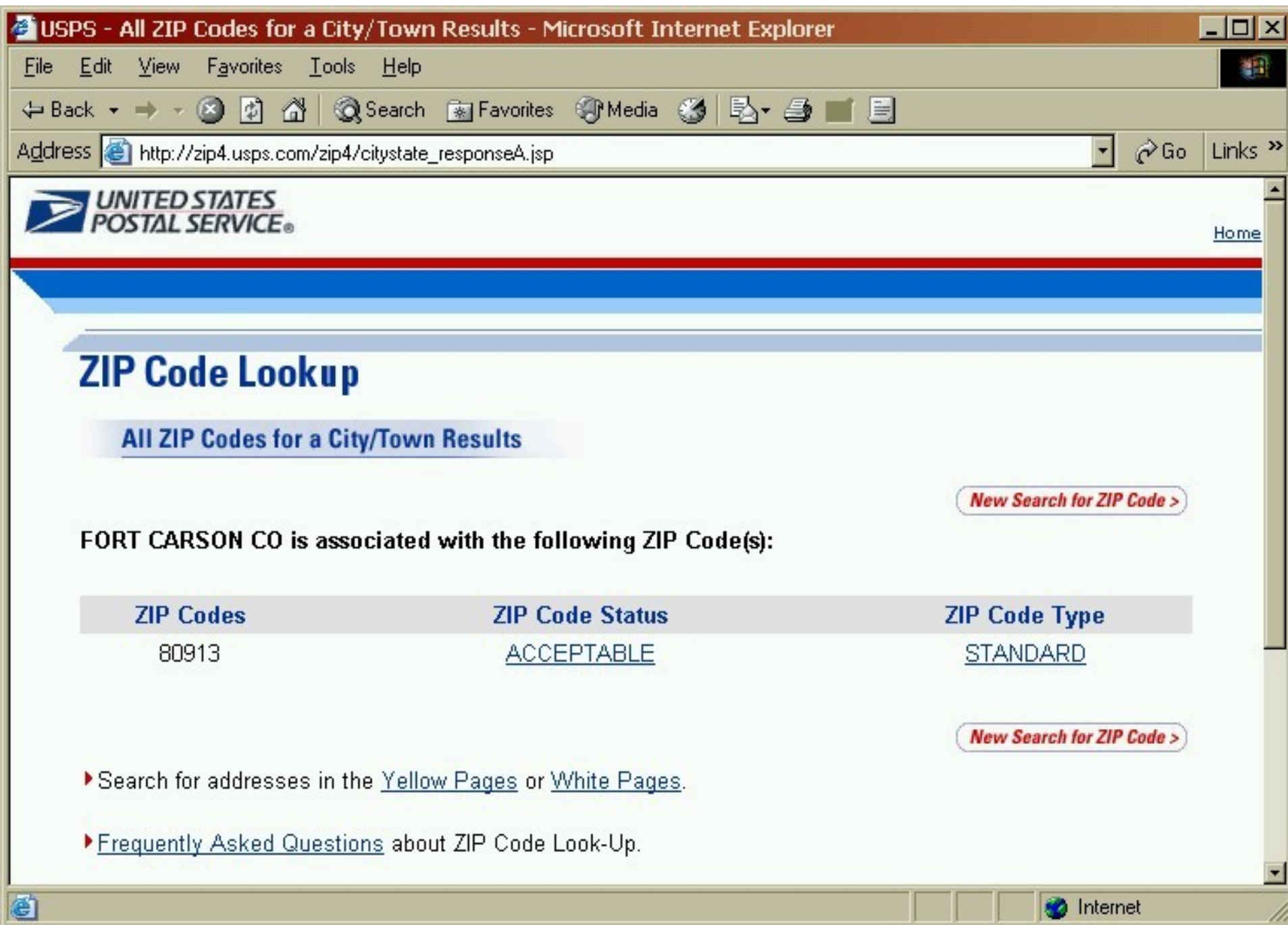
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# AHOS - Next Steps

- Close gaps, complete, smooth rough edges
- Check other posts' pages
- Make more uniform and consistent
- Keep POCs updated
- Virtual reality tours, other upgrades
- Get word out: **publicize AHOS**,  
*publicize AHOS*, publicize AHOS



# Army Housing **PCSHouse*express***

- Incorporated into Army Housing OneStop
- **SHUTDOWN DATE:**  
**31 March 2004**



# Web-Based Environment

- Cultivate web-proficient personnel.  
Support them with time and training.
- Redirect savings from sys admin/server elimination to web efforts
- Web sites need regular updating.  
**Everybody** can participate/contribute.
- Know/use housing & training sites, AKO.



# Web-Based Training

- Army eLearning:  
State-of-the art Computer Based Training available for free to the Army Workforce
- Over 1,500 Information Technology, Business Skills, and Interpersonal Skills courses

<https://www.atrrs.army.mil/channels/eLearning/smartforce/>



**Help**

Administrators



At no cost to the individual or their organization, all active duty soldiers, members of the National Guard or Reserves, Department of the Army civilian employees, and USMA and ROTC cadets are authorized to access over 1,500 Information Technology, Business Skills, and Interpersonal Skills courses from any location, around the clock (24/7). All you have to do to use MySmartForce is get an [Army Knowledge Online](#) account and complete your [registration through ATRRS](#) to get a MySmartForce username and password. Be sure to browse the [MySmartForce Course Catalog](#) to see the courses available to you.



# Web-Based Family Housing Management System

- HOMES replacement
- COTS base: Yardi Real Property software
- Fort Hood pilot program FY 03 – 04
- Centralized waiting list, deposit waiver, complaint programs



# Web-Based Family Housing Management System

- DEERS/DIMHRS personnel data interface
- AHOS, maintenance customer interfaces
- Integrated Web-Based Training and User Certification Program
- Development FY 04 - 05
- Deployment FY 06



# ~~Web-Based Unaccompanied Personnel Housing~~

## Management System

- Use COTS dormitory mgmt software
- Internet makes military control feasible
- Segment for unit level control (1SGs and other designated NCOs)
- Integrated Web-Based Training and User Certification Program





# Web-Based Unaccompanied Personnel Housing Management System

- Flexible spaces to rooms capability based on grade of resident or other
- Fort Lee pilot program FY 04 – 05
- Development FY 04 – 06
- Deployment FY 07



# Army Housing Information Access

- Single workstation access to ALL information worker needs to do job
- Must have only browser, web access, log-on
- Total Information Tracking Visibility
  - Customers (soldiers and families)
  - Assets (dwelling units, furnishings)
  - Relationships
  - Transactions



# Occupancy Performance vs. Goals

- System for setting/tracking AFH occupancy
- Goals set by installation
- Explain occupancy less than 95%
- Supports decision makers, trip info papers
- Goal: avoid data calls and fire drills
- If goal is not right, contact IMA Region
- HQDA POC: Wendy McIntosh



# *Action Items*

## **1. Digital camera**

AHOS, publicity, and information

Inspection documentation

Project support

## **2. Clean up HOMES data for transition to Army-wide database**

## **3. Generic email addresses to make access user-friendly**

[housing@postname.army.mil](mailto:housing@postname.army.mil)

(postname = bragg, lewis, buchanan, ftmeade, fmmc)





# *Action Items*

## **4. Dwelling unit street address numbering system**

Army Installation Design Standards

US Postal Service standard for format:

<http://www.usps.com/zip4/welcome.htm?from=home&page=2132findzip>

## **5. State-of-the art Computer Based Training available for free to the Army Workforce:**

<https://www.atrrs.army.mil/channels/eLearning/smartforce/>



# Action Items

## 6. Publicize Army Housing OneStop (AHOS)

**Army Housing OneStop**, The One-Stop Source for Army Housing Information Worldwide: <http://www.onestoparmy.com/>

- Include in signature blocks (both paper and email) and departure paperwork
- Add to links on post and housing office websites
- Add to handouts and “freebies”
- Stories in post and local newspapers
- Signs and kiosks in housing offices, soldiers lounges, exchanges, commissaries, *everywhere possible*

# Army Housing Staff Community

[Home](#)[Applications▼](#)[News▼](#)[Links▼](#)[Support▼](#)

Welcome to the Army Housing  
Staff Community

This page serves as a  
resource for all members of  
the Army Housing team.

**ARMY HOUSING**  
**ONESTOP™**

This page was last updated:  
18 Dec 2003



# Action Items

## 7. Sign up for Army Housing Staff Community

<https://ahcip.housing.army.mil/Portal/>

- Army Housing Personnel Directory
- BAH spreadsheets
- Training/job opportunities
- BOP Web
- G&FOQ Reporting
- Housing Executive Information System (HEXIS)
- Coming: Forums – topics: AFH, UPH, Privatization





# File Download Site

<http://housing.army.mil/download.html>

Click on “**PHMA Web Share**”



# Summary

- Army Housing OneStop deployed, now update and improve
- Web-based mgmt systems on the way for AFH and UPH
- Internet world: digital images, etraining, and Army Housing Staff Community

## That's IT!